

WARRANTY REQUEST FORM



Before starting any work a Warranty Authorization Number must be obtained from a RICO Customer Service Representative via phone 330-723-4050/ fax 330-722-6980/or email

sbruzda@ricoequipment.com

DEALER INFORMATION	
Name	
Address	
City/ST/Zip	
Contact	

CUSTOMER INFORMATION	
Name	
Address	
City/ST/Zip	
Contact	

TRUCK INFORMATION		
SERIAL NUMBER:	MODEL:	DRIVE HOURS:

PART NUMBER:	PART DESCRIPTION:
REASON FOR CLAIM	

- When required, part(s) MUST be returned to RICO within 30 days of the warranty claim being opened. If the part(s) are not returned within this time frame all claims will be closed.
- Once repairs are completed a Warranty Claim Form MUST be returned to RICO listing defective parts and requested labor reimbursement. If this form is not returned within 15 days of the parts being returned, the warranty claim will be closed and no labor claim can be filed.
- Please reference RICO's New Truck Warranty or Parts Purchasing policies prior to filing a claim.
- All return deliveries via prepaid UPS ground or freight to:

RICO Manufacturing Inc.
Attn: Warranty Dept. (RA#)
80 North State Street
Medina, Oh 44256

Also available on our website www.RicoEquipment.com

MATERIAL HANDLING REDEFINED

691 West Liberty Street | Medina, OH 44256 | phone 330.723.4050 | fax 330.723.4012 | www.RicoEquipment.com